



# *Welcome to Extra Divers Sahl Hasheesh!*



*We strive to make your stay with us as enjoyable as possible. To make things easy for you will find some general information about the procedures in our dive center below.*

*Our dive center is open every day from 8.00 am to 6.00 pm.*

*During this time you can reach us as well by phone: 0128-2164141*

*We offer the following options of diving:*

- 1. **House reef dives** directly in front of our dive center. You can dive at our house reef at any time, we offer night dives and early morning dives as well. During the day (8.30 am until 5.00 pm) you can receive your tanks directly at our entry/exit point. Please register at our reception prior to your dive to receive a „tank ticket“. As our house reef is big and there are many nice areas to discover, we also offer transfers by zodiac to dive one way back to our exit point (against surcharge).*
  - 2. We offer **short trips with one dive each** by boat each day. We have a variety of beautiful dive sites around us that are reachable within maximum 30 minutes.*
  - 3. Furthermore you have the possibility to participate in our **full and half day trips** (2 dives each). We have more than 20 dive sites available and use big boats on which you can have lunch (full day trips only) and drinks. The lunch buffet incl. tea/coffee costs 5 €, water 0,50 € and coke or fanta 1 €. The journey time by boat varies between 1 and 2 hours, depending on the dive sites.*
- **Dive packages** that have been booked in advance can be used for all possibilities. Day-packages have to be used with 2 dives each day on successive days. Dive packages are individual-related and not transferable to other persons.*
  - Your first dive is us is a **check dive** which can be done at our house reef or on selected boat trips.*
  - Divers with more than 25 logged dives can dive in buddy teams without a guide after the check dive. **Divers with less than 25 dives HAVE TO dive with one of our guides.** A guide costs 5 € per diver and dive. We dive in groups of maximum 6 divers per guide.*
  - For certified nitrox divers we offer **NITROX 32 for free** to enhance your safety.*

- We charge 3 € **permission fee** for each diving day.
- All our prices include the legal **value-added tax** (14% VAT).
- In order to do justice to all divers, we have to point out that we charge the full price for trips, if you don't **cancel your booking** at our reception or by phone **latest 5 pm the previous day**.
- We support the decompression chamber „Hypermed“ in Hurghada (about 20 minutes journey time). **Through a one-time donation of 7 € you can insure yourself for 3 weeks**, that is to say up to 6 hours in the chamber in case of a diving accident are free of charge. If you have booked a dive package through a travel agency, you have to provide evidence of an existing dive insurance or conclude one on spot.

#### **CHECK-IN:**

To check you in we need from you:

- ✓ diving license/certification
- ✓ dive log
- ✓ a copy of your passport or ID (we have a copying machine)
- ✓ medical certificate (valid 2 years until your 40st year of life, 1 year if you are older) or a completely filled in medical self declaration form
- ✓ dive voucher, if you booked dives through your travel agency in advance

#### **CHECK-OUT:**

- ✓ please return your complete rental equipment to our reception
- ✓ please bring your dive log with you to compare records
- ✓ You can settle your bill cash in Euro, US-\$ and Egyptian LE or by Maestro-, Visa-, or Mastercard (2% surcharge on card payments!)

The best time to check-in or check-out is at 10.00 am or 3.00 pm.

**Please NO check-in or check-out between noon and 1.00 pm!**

*A few frank words in the end:*

*We strive to make your stay with us as pleasant as possible and we're all ears if you have any problems, wishes or just need some advice. To ensure we can help you out, please communicate with us. Never hesitate to contact Marisa, Robert or our reception team, we are there for you!*

*We wish you a great time with us!*

*Marisa & Robert and your Extra Divers Sahl Hasheesh team.*